

---

## 1 BIO AND INTERESTS

I'm interested in how humans express themselves and communicate online. I run the Social Media, Online Language and Behavior (SMOL) project at the Department of Communications and New Media, NUS, <http://smol.nus.edu.sg>. We work on research problems related to:

- Building computational models of language to understand affect and discussion quality in online communication,
- Auditing social media platform design for bias, and
- Experimenting with social media platform design features to improve the health of online communication.

## 2 PRIOR EMPLOYMENT

---

<b>Assistant Professor in Computational Communication</b> , National University of Singapore (NUS) and <b>Principal Investigator</b> , Center for Trusted Internet and Community, NUS	<b>Jan 2020 onwards</b>
<b>Presidential postdoctoral fellow</b> , Nanyang Technological University	<b>Oct 2018 - Dec 2019</b>
• Social media affordances and their role in enabling self-presentation and social behavior.	
• Designing and implementing online experiments for behavioral interventions.	
<b>Postdoctoral fellow</b> , University of Pennsylvania	<b>Oct 2016 - Sep 2018</b>
• Applied machine learning for predictive insights into and the behavioral profiling of individuals and communities from social media language and search behavior	
• Collaborating with Adobe Research on stylistic customization for audience engagement	

## 3 PUBLICATIONS

---

1400 citations, h-index of 19 (Google Scholar).

Authorship: 26 first, 14 second in 23 journal articles and 29 conference papers.

15 papers at conferences with an acceptance of  $\leq 26\%$ .

5 patents granted (and 4 under review) at the US Patent Office.

### Selected publications

*\*Impact Factor (I.F.) based on 2016 Clarivate Thomson Reuters H-5 index based on Google-Scholar*

**Jaidka, K. (2022).** Cross-platform-and subgroup-differences in the well-being effects of Twitter, Instagram, and Facebook in the United States. *Scientific reports*, 12(1), 1-11.

**Jaidka, K., Zhou, A., Lelkes, Y., Egelhofer, J., & Lecheler, S. (2022).** Beyond anonymity: Network affordances, under deindividuation, improve social media discussion quality. *Journal of Computer-Mediated Communication*, 27(1).

Mukerjee, S., **Jaidka, K.**, & Lelkes, Y. (2022). The Political Landscape of the US Twitterverse. *Political Communication*, 1-31.

Ahmed, S., Chen, V. H. H., **Jaidka, K.**, Hooi, R., & Chib, A. (2021). Social media use and anti-immigrant attitudes: evidence from a survey and automated linguistic analysis of Facebook posts. *Asian Journal of Communication*, 31(4), 276-298.

**Jaidka, K.**, Eichstaedt, J., Giorgi, S., Schwartz, H. A., & Ungar, L. H. (2020, online first). Information-seeking vs. sharing: Which explains regional health? An analysis of Google Search and Twitter trends. *Telematics and Informatics*, 101540.

Fischer, S., **Jaidka, K.**, & Lelkes, Y. (2020). Auditing local news presence on Google News. *Nature Human Behavior*, 4(12), 1236-1244.

**Jaidka, K.**, Guntuku, S. C., Lee, J. H., Luo, Z., Buffone, A., & Ungar, L. H. (2020, online first). The rural-urban stress divide: Obtaining geographical insights through Twitter. *Computers in Human Behavior*, 114, 106544.

**Jaidka, K.**, Giorgi, S., Schwartz, H. A., Kern, M. L., Ungar, L. H., & Eichstaedt, J. C. (2020). Estimating geographic subjective well-being from twitter: a comparison of dictionary and data-driven language methods. *Proceedings of the National Academy of Sciences*.

**Jaidka, K.**, Zhou, A., & Lelkes, Y. (2019). Brevity is the soul of Twitter: The constraint affordance and political discussion. *Journal of Communication*, 69(4), 345-372.

Ahmed, S., **Jaidka, K.**, & Cho, J. (2018). Do birds of a different feather flock together? Analyzing the political use of social media through a language-based approach in a multi-lingual context. *Computers in Human Behavior*, 86, 299-310.

### Selected conference proceedings

**Jaidka, K. (2022).** Developing A Multilabel Corpus for the Quality Assessment of Online Political Talk. In *Proceedings of the Language Resources and Evaluation Conference (Vol. 13, pp. 5503-5510)*.

**Jaidka, K.**, Ceolin, A., Singh, I., Chhaya, N., & Ungar, L. (2021, June). WikiTalkEdit: A Dataset for modeling Editors' behaviors on Wikipedia. In *Proceedings of the 2021 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies (pp. 2191-2200)*.

**Jaidka, K.**, Mumick, S., Chhaya, N., Killingsworth, M., Halevy, A., & Ungar L. (2020). Beyond Positive Emotion: Deconstructing Happy Moments based on Writing Prompts. In *Proceedings of the 14th International Conference on Web and Social Media (ICWSM 2020)*. AAAI.

Guntuku, S., Buffone, A., **Jaidka, K.**, Eichstaedt, J., Ungar L. (2019). Understanding and Measuring Psychological Stress using Social Media. In *Proceedings of the 13th International Conference on Web and Social Media (ICWSM 2019)*. AAAI.

- Jaidka, K., Guntuku, S., Buffone, A., Schwartz, H. A., & Ungar L. (2018).** Facebook vs. Twitter: Cross-platform differences in self-disclosure and trait prediction. In *Proceedings of the 12th International Conference on Web and Social Media (ICWSM 2018)*. AAAI.
- Jaidka, K., Buffone, A., Giorgi, S., Eichstaedt, J., Rouhizadeh, M., & Ungar L. (2018).** Modeling and visualizing Locus of Control from Facebook language. In *Proceedings of the 12th International Conference on Web and Social Media (ICWSM 2018)*. AAAI.

## 4 FELLOWSHIPS, AWARDS AND GRANTS

---

2021	NUS CTIC Research project grant (SGD \$105,000)
2020	National University of Singapore Start-up grant (SGD \$75,000)
2020	Adobe Academic Research grant on modeling stylistic customization in text (PI) (USD \$10,000)
2019	Co-PI with Dr. Yphtach Lelkes (PI) on the Facebook Integrity Foundational Research award for studying the effects of social network affordances on political discussion health (USD \$100,000)
	Awarded the Adobe Academic Research grant on modeling stylistic customization in text (PI) (USD \$20,000)
2019	Awarded the Nanyang Presidential Postdoctoral Research fellowship by Nanyang Technological University to conduct independent research on the effects of digital and mass media consumption on political knowledge and well-being (PI) (SGD \$200,000)
2017	Collaboration with Adobe Research on stylistic customization in text (USD \$60,000)

## 5 VISUALIZATIONS AND TOOLS

---

I have contributed code, algorithms and UI design to the following dashboards:

- **QuickGram, Trivium & Twilly (2019-Present)** – Software to conduct lab and field experiments that manipulate and study the effect of small changes in the design of social media platforms on user behavior
- **StayHomeforSG (2020)** – Dashboard to assess Singaporeans’ attitudes towards the SG circuitbreaker. <http://smol.nus.edu.sg/corona>
- **Health interventions dashboard (2017)** - <https://tinyurl.com/v2ehcke> : This dashboard provides post-survey feedback and interventions for mental health and burnout, for healthcare workers and nurses. The results are personalized for participants, and tracks users’ interactions with the dashboard as a form of implicit feedback.
- **Happiness dashboard (2017)** - <http://dev.wwpdb.org/dubai/>: Spatial variations in the language of well-being.
- **Penn Word Well-Being Map (2017)** - <http://map.wwpdb.org/> : The map analyzes millions of Facebook and Twitter posts to predict geographic variations in personality, life satisfaction, and mortality rates.

## 6 MEDIA COVERAGE

---

- 13 May, 2022: “In memory of Vine, which crawled so TikTok could fly.” Vine. <https://www.vice.com/en/article/g5q4x7/vine-tiktok-viral-videos-gen-z-nostalgia>
- 22 December, 2020: “How Google is hurting local news.” Washington Post Monkeycage blog. <https://www.washingtonpost.com/politics/2020/12/22/how-google-is-hurting-local-news/>
- 8<sup>th</sup> October, 2020: “How local news is buried on Google: A conversation with Sean Fischer and Dr. Kokil Jaidka.” Deepnews.ai <https://www.deepnews.ai/how-google-can-bury-local-news-online-a-conversation-with-sean-fischer-and-dr-kokil-jaidka/>
- 9<sup>th</sup> July, 2020: “Our study found little evidence that Twitter is biased against conservative opinion leaders.” Washington Post Monkeycage blog. <https://www.washingtonpost.com/politics/2020/07/09/our-study-found-little-evidence-that-twitter-is-biased-against-conservative-opinion-leaders/>
- 1<sup>st</sup> June, 2020: “3 words mislead online regional mood analysis.” Scientific American. <https://www.scientificamerican.com/podcast/episode/3-words-mislead-online-regional-mood-analysis/>
- 28<sup>th</sup> April, 2020: “Social media can provide insight into the well-being of a community, scholar finds.” Phys.org. <https://phys.org/news/2020-04-social-media-insight-well-being-scholar.html>
- 4<sup>th</sup> November, 2019: “What type of questions do people ask British politicians in online Q&As?”. Medium.com (UK). <https://medium.com/swlh/what-type-of-questions-do-people-ask-british-politicians-in-online-q-as-e8aaa2f6315f>
- 26<sup>th</sup> September, 2019: “280-character limit makes Twitter more civil.” Phys.org. <https://phys.org/news/2019-09-character-limit-twitter-civil.html>
- 19<sup>th</sup> September, 2019: “Twitter conversations have improved, but there’s a better way to talk to each other.” Washington Examiner (USA) <https://www.washingtonexaminer.com/opinion/twitter-conversations-have-improved-but-theres-a-better-way-to-talk-to-each-other>
- 17<sup>th</sup> September, 2019: “Twitter got somewhat more civil when tweets doubled in length. Here’s how we know”. Washington Post (USA) <https://www.washingtonpost.com/politics/2019/09/17/twitter-got-somewhat-more-civil-when-tweets-doubled-length-heres-how-we-know/>
- 11<sup>th</sup> December, 2018: “La lunghezza dei tweet condiziona il dibattito politico social: più educato ma meno focalizzato”. *La Repubblica*. (Italy) [https://rep.repubblica.it/pwa/generale/2018/12/11/news/twitter\\_280\\_caratteri\\_odio\\_politica\\_polarizzazione-213994923/](https://rep.repubblica.it/pwa/generale/2018/12/11/news/twitter_280_caratteri_odio_politica_polarizzazione-213994923/)
- 27<sup>th</sup> February, 2018: “The most neurotic places in the United States, according to 1.5 billion tweets”. *Quartz*. <https://qz.com/1216548/the-most-neurotic-places-in-the-united-states-according-to-1-5-billion-tweets/>
- 12<sup>th</sup> February, 2018: “How to live longer: the secrets of longevity”. *The Herald*. <http://www.theherald.com.au/story/5218572/the-secrets-to-a-long-and-happy-life-poll/>
- 1<sup>st</sup> November, 2017: “These are the world’s happiest places”. *National Geographic*. <https://www.nationalgeographic.com/magazine/2017/11/worlds-happiest-places/>
- 29<sup>th</sup> August, 2017: “Adobe wants to bring its AI smarts to email marketing campaigns” Tech Crunch. <https://techcrunch.com/2017/08/29/adobe-wants-to-bring-its-ai-smarts-to-email-marketing-campaigns/?ncid=mobilenavtrend>
- 9<sup>th</sup> August, 2017: “These Penn researchers are analyzing social media to understand mental health”. *The Daily Pennsylvanian*. <http://www.thedp.com/article/2017/09/these-penn-researchers-are-analyzing-social-media-to-understand-mental-health>
- 5<sup>th</sup> July, 2017: “New map reveals personality traits of communities across the United States”. *United Press International*. <https://www.upi.com/New-map-reveals-personality-traits-of-communities-across-the-United-States/9651499285917/>